



**RELEASE ANNOUNCEMENT  
Kaseya Online Backup (KOB)  
Version 1.0**

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# KASEYA ONLINE BACKUP

## OVERVIEW

Managing and protecting business data is an integral part of any IT Service Management operation. Kaseya Online Backup provides a multi-platform (Windows and Mac OS X) online folder and file backup service based on incremental and point in time changes. Online backup (backup to the cloud) is a desirable IT service option and companion to the current Kaseya Backup and Disaster Recovery, which is geared towards full image backup and disaster recovery. Kaseya has developed this technology as an in-house engineering effort and therefore you can expect timely updates to the software and for us to provide continued advanced technology and support.

The screenshot displays the Kaseya Online Backup management interface. At the top, there are search and filter options for Machine ID, Machine Group, and View. Below this, a 'Backup Status for the last 24 Hours' section features a 3D pie chart and a summary table.

**Backup Status Summary:**

Status	Backup Profile	Succeeded	Failed	Skipped	Cancelled	Next Backup
Success (28)	deiter.root.unnamed	0	0	0	0	0%
Failed (49)	00015	0	0	0	0	0%
Skipped (0)	kob-xpprosp3.root.unnamed					
Cancelled (0)	my new profile					
In Progress (9)						

The interface also includes several configuration windows:

- File Rules:** Shows 'Include Files and Folders' with rules for 'c:\temp' and 'c:\temp\tempfile.doc', and 'Exclude files greater than 102400 megabyte'.
- Schedule a Backup:** Configures recurrence (Weekly) and schedule options (Run at: 2:51:46 pm, Distribution window: 1 Hr, Every: 1 week(s), On: Monday, Wednesday, Friday).
- Select Files for Restoration:** Lists files for restoration from a backup instance on 'Fri Sep 10 14:14:59 PDT 2010'. Files include 'exe001\_exe' (549.6 KB), 'exe002\_msi' (1.6 MB), 'img001\_spectrum\_chart.jpg' (29.7 KB), 'img002\_png' (67.1 KB), 'img003\_pdf' (268.2 KB), 'ofc002\_pptx' (72.6 KB), 'ofc003\_kicfprocess.docx' (12.7 KB), 'snd001\_mp3' (2.4 MB), 'bt001\_txt' (45 bytes), 'bt002\_log' (10.7 KB), 'bt003\_xml' (17.8 KB), 'bt004\_bat' (25 bytes), 'bt005\_vbs' (23 bytes), 'bt006\_12345678901234567891123456789212345678931234...' (21 bytes), and 'bt007\_inf' (1.6 KB).



## FEATURES

### BACKUP PROFILES

Online Backup provides a flexible interface for defining an unlimited amount of backup policies.

- Folder Inclusion or Exclusion
- File Inclusion or Exclusion
- File Wildcarding
- Exclude based on File Size
- Bandwidth Throttle for day or specific time range

### SCHEDULING

Backup Profiles can be assigned and scheduled to an individual machine or group of machines. Additional file exclusions can be also assigned for a specific machine. Online Backup includes a variety of scheduling options.

- Recurrence by month, week, day, hour, minute or once
- Start Date and Time
- Exclude if machine is offline
- Power up if offline through Wake-On Lan and vPro technology
- Exclude backup processing during specific time range

### FILE CHANGES

Once an initial upload has taken place, subsequent backups will be uploaded and stored incrementally.

- Net change at the Bit level
- Point in Time

### DASHBOARDS

A built-in Dashboard highlights key backup status metrics and provides the ability to directly select any machine that is part of the metric to ease troubleshooting.

- Success
- Failed
- Skipped
- In Progress

### STORAGE AND SECURITY

The initial release of Online Backup will be based on Amazon's S3 secure storage, a SAS70 Type II compliant solution. Amazon promises 99.9% availability and robust redundant stores on multiple devices across multiple facilities. Additional information regarding Amazon's Web Services and security processes can be found here:

<http://developer.amazonwebservices.com/connect/entry.jspa?externalID=1697>

### RECOVERY

An easy-to-use interface provides administrators the ability to restore files based on specific backup instance.

- File Tree Browser layout
- Folder and File selection
- Overwrite Existing Option
- Select and Restore
- Same or Different Location

### REPORTING AND ALERTS

A bundled set of report templates allow the administrator to view and share backup status and results. Alerts can also be configured to notify key personal when backups have completed or if they failed.

### CONTINUOUS DATA PROTECTION

Continuous Data Protection explicitly monitors files for changes and will push any changes made to the files on a timeframe defined by a configurable checkpoint, providing fine granularity for recovery.

### NETWORK/BANDWIDTH THROTTLING

Online Backup provides an optional Bandwidth Throttling mechanism, which determines how much outgoing/incoming data traffic will be allowed for the online backup, in order to manage network load and minimize congestion.



## **MANAGEMENT INTERFACE**

Administrators have the option to manage their online storage usage directly within the Kaseya VSA including file deletion by machine or machine group.

## **RELEASE LOGISTICS**

### ***Update Best Practices***

We know that Kaseya is a mission critical application within your organization. As such, proper planning and process is necessary for upgrades or changes to these systems. Failure to plan properly and follow a change management process will yield less than desirable results.

### ***Availability***

Controlled Release – November 4, 2010

On-Premises Availability – January 31, 2011

On-Demand Availability – April, 2011

### **On-Premises Requirement**

Kaseya 2 version 6.01 or higher Master IT Service Edition (MITSE) or Enterprise Edition (EE). Customers moving from older versions of Kaseya including version 5, should plan accordingly. This would include a review of current system requirements in addition to running in a controlled environment prior to upgrading their production server.

### **On-Demand Requirement**

IT Center version 6.1 or higher

### ***Web Casts and Training***

February 2011 through Q2 2011– Overview and Training

### ***Billing***

Purchasing Kaseya Online Backup will be managed online through Kaseya's cloud billing services. Customers will be invoiced and notified based on usage for the prior month. The bill provided by Kaseya will include an accounting of the amount of Online Backup agents that have initiated a backup plus storage usage. Whether Kaseya Online Backup is an on-premise installation or an on-demand instance, the Kaseya cloud billing services will provide the same level of functionality.

## **AGREEMENT**

The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" Software and Service Terms and Conditions and the applicable EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya