



RELEASE ANNOUNCEMENT
Kaseya Antimalware (KAM)
Version 1.0

ANNOUNCEMENT DATE: DECEMBER 21, 2010
GENERAL AVAILABILITY DATE: DECEMBER 31, 2010

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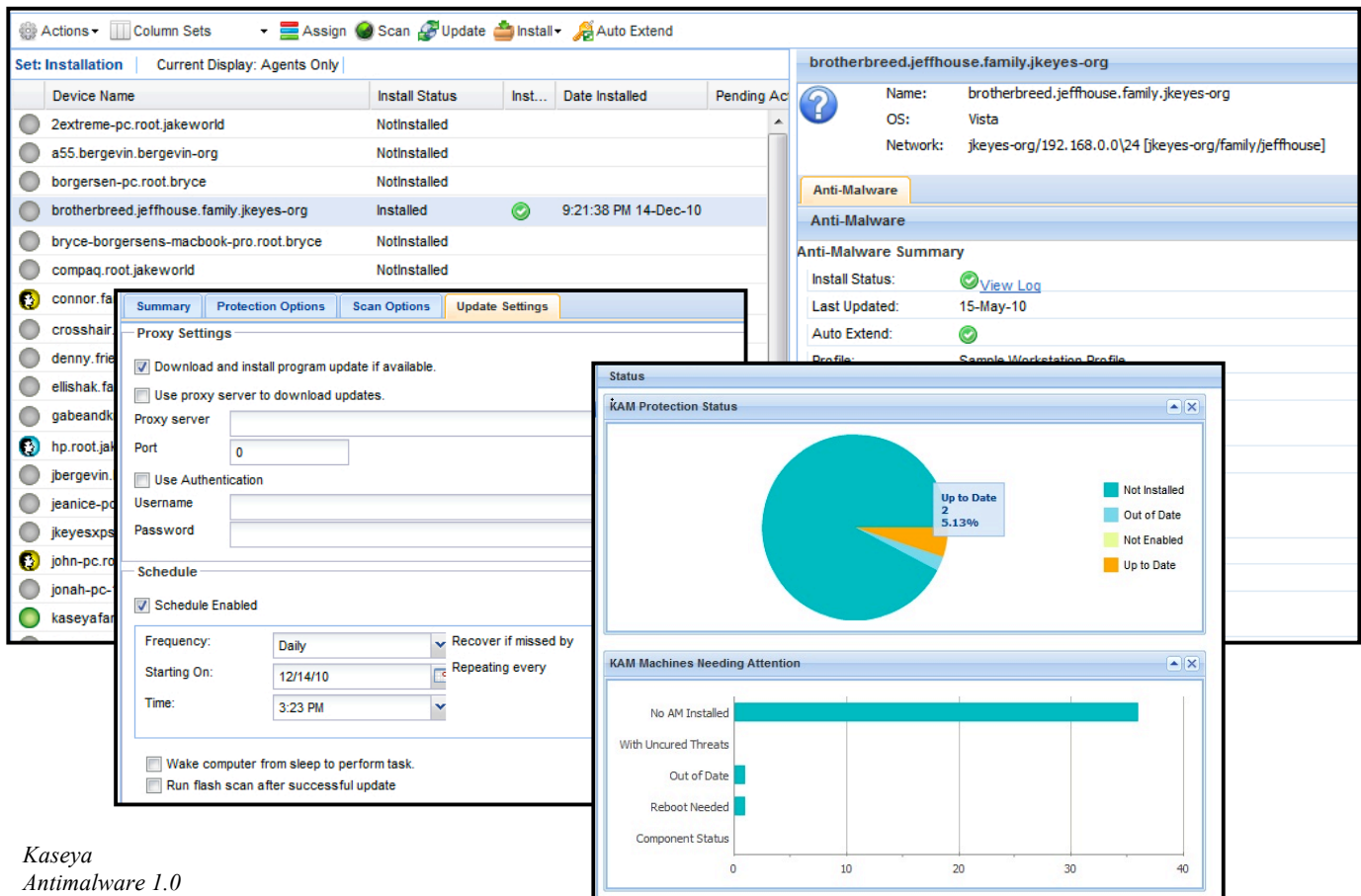
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KASEYA ANTIMALWARE

OVERVIEW

Customer networks face a variety of internal and external threats day in and day out. Computers are always at risk of becoming infected with various forms of malware including worms, trojans, rootkits, dialer and spyware that are constantly evolving and becoming harder to detect and remove. End users innocently activate malware by simply visiting a website that may appear harmless on the surface but quietly and unknowingly propagate a Trojan horse that could delete files or start a worm outbreak into the user's network. Some of those threats require a specialized tool to identify, analyze, and remediate. Kaseya Antimalware, powered by Malwarebytes, is an easy-to-use, simple, and effective anti-malware application with complete integration into the Kaseya framework. Kaseya Antimalware utilizes a number of new technologies that are designed to quickly detect, destroy, and prevent malware while leveraging the automation capabilities of the Kaseya IT systems management framework.

Kaseya Antimalware monitors every process and stops malicious processes before they even start. The real-time protection module uses an advanced heuristic scanning technology that monitors your system to keep it safe and secure. In addition, we have implemented a threats center that will allow you to keep up to date with the latest malware threats.



The screenshot displays the Kaseya Antimalware management console. The main window shows a list of devices with columns for Device Name, Install Status, Date Installed, and Pending Actions. The device 'brotherbreed.jeffhouse.family.jkeyes-org' is highlighted as 'Installed' on 9:21:38 PM 14-Dec-10.

On the right, a detailed view for the selected device shows:

- Name: brotherbreed.jeffhouse.family.jkeyes-org
- OS: Vista
- Network: jkeyes-org/192.168.0.0\24 [jkeyes-org/family/jeffhouse]
- Anti-Malware Summary:
 - Install Status: ✔ [View Log](#)
 - Last Updated: 15-May-10
 - Auto Extend: ✔

A 'Summary' window is open, showing 'Protection Options' with the following settings:

- Download and install program update if available.
- Use proxy server to download updates.
- Proxy server: []
- Port: 0
- Use Authentication
- Username: []
- Password: []
- Schedule Enabled
- Frequency: Daily
- Starting On: 12/14/10
- Time: 3:23 PM
- Wake computer from sleep to perform task.
- Run flash scan after successful update.

Two status reports are overlaid:

- KAM Protection Status:** A pie chart showing the distribution of protection status across machines:
 - Not Installed: 2 (5.13%)
 - Out of Date: 2 (5.13%)
 - Not Enabled: 0
 - Up to Date: 35 (89.74%)
- KAM Machines Needing Attention:** A horizontal bar chart showing the count of machines in various states:
 - No AM Installed: 35
 - With Uncured Threats: 2
 - Out of Date: 2
 - Reboot Needed: 0
 - Component Status: 0



FEATURES

MALWAREBYTES

Kaseya Antimalware embeds the Malwarebytes Corporate Edition v1.5 engine. All Administrative tasks are managed from within Kaseya including:

- Configuration
- Deployment
- Reporting and Dashboards

PROFILE CONFIGURATION

Antimalware utilizes a flexible interface for defining options that can be applied to a single device or group of devices.

- Scan Options
- Enable at Windows Start
- Components to enable
 - Application Blocking
 - Website Blocking
- Auto-delete suspicious objects

PROFILE SCHEDULING

Automatic or Manual Scheduling can control when or how scan occurs as well as the definition update process.

- Include or Exclude specific days of the week
- Start Time
- Wake computer from sleep
- Proxy Settings

COLUMN SETS

Pre-defined column sets retrieve specific anti-malware device status columns based on a variety of options

- Installation
- Component Status
- Licensing
- Detections
- Version
- Scans

PROPERTY SHEET

A dockable tabbed property sheet displays anti-malware status information for a selected Windows device.

- OS Type
- Installation
- Scan Status
- Version
- Links to install logs

DASHBOARDS

A configurable Dashboard allows administrators to define named dashboard sets that highlight key anti-malware status and metrics.

- License Expiration
- License Summary
- Machines Needing Attention
- Machines with Detections
- Protection Status
- Top Threats

SECURITY CENTER DETECTION

Installation of Antimalware will detect and notify the administrator of any installed Antimalware solution within Windows Security Center for removal prior to installation.

REPORTING

A bundled set of report templates allow the administrator to view and share anti-malware installation status and results.

RELEASE LOGISTICS

Update Best Practices

We know that Kaseya is a mission critical application within your organization. As such, proper planning and process is necessary for upgrades or changes to these systems. Failure to plan properly and follow a change management process will yield less than desirable results.



Availability

Controlled Release – December 21, 2010

General Availability – December 31, 2010

On-Premises Requirement

Kaseya 2 version 6.01 or higher Master IT Service Edition (MITSE) or Enterprise Edition (EE). Customers moving from older versions of Kaseya including version 5, should plan accordingly. This would include a review of current system requirements in addition to running in a controlled environment prior to upgrading their production server.

Web Casts and Training

December 20, 2010 thru Q1 2011 – Overview, Upgrade and Training

Pricing

MITSE and EE On-Premises

Price per seat per annual Update Subscription Term - \$8*

SKU – K2-KAM-1

* Regional price factors will be applied

AGREEMENT

The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" Software and Service Terms and Conditions and the applicable EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya

Q4 Promotion – On-Premises

Purchase 100 seats or greater
K2-KAM-1 SKU
December 2010
Receive a 50% discount.

The purchase must be paid in full in December. The promotion does not apply to Subscription or Installment purchases.

License

Kaseya Antimalware is sold on a per seat installed basis. For on-premises MITSE and EE, the license is perpetual and the update Subscription Term is annual. Each Kaseya Antimalware seat license allows the Customer to install and use an Antimalware agent perpetually and also to receive Updates for a Subscription Term of 365 consecutive days. The Update Subscription Term does not begin until Kaseya Antimalware is installed on an endpoint. For on-demand Services, pricing is Subscription based.